

FINAL PROGRAMME

LECTURES

Room: Pequeño Anfiteatro with English / Spanish simultaneous translation

08:30

WELCOME MESSAGE

Moderator: **Mrs. Mirka Cikkelova**, General Secretary of European Patient Safety Foundation

Speakers:

- **Mrs. Inmaculada Mediavilla Herrera**, President of the Sociedad Española de Calidad Asistencial – SECA (Spain)
- **Dr. Santiago Tomás Vecina**, General Director of The Fundación Por La Investigación Docencia E Innovación En Seguridad Del Paciente – FIDISP (Spain)
- **Dr. Irene León Carsi**, President of the Spanish Notification System for Safety in Anaesthesia and Resuscitation – SENSAR (Spain)
- **Mrs. Penilla Gunther**, President of European Patient Safety Foundation (Sweden)

08:45

OPENING SPEECH

Representative of the Spanish Ministry of Health

09:00

DIGITAL INNOVATION – KEYNOTE LECTURE

Enhancing Patient Safety through Digital Innovation: The Missing Links

Speaker: **William Monaghan**, Group Chief Digital Information Officer, University Hospitals of Leicester NHS Trust and University Hospitals of Northamptonshire, UK *

**with PPT Presentation*

09:30

HEALTHCARE WORKER WELLBEING AND SAFETY

How the fatigue and wellbeing of the healthcare professionals interact with the uptake and implementation of technologies?

- ✓ Patient safety risks associated with fatigue of the healthcare professionals
- ✓ Discussion of the impact of new technologies on workload and mental burden: risks and benefits
- ✓ Desire for technology innovation compared to healthcare professionals' needs and expectations for their work
- ✓ Possible ways to move forward

Moderator: **Mr. Peter Walsh**, Associate editor for the Journal of Patient Safety and Risk Management (UK)



Panel discussion:

- **Dr. Alvaro Cerame**, President of the European Junior Doctors – EJD (Spain)
- **Prof. Marta Macías**, Sociedad Española de Calidad Asistencial – SECA (Spain)
- **Prof. Reinhard Strametz (Germany)**, Wiesbaden Institute for Healthcare Economics and Patient Safety (WiHelP)
- **Mr. William Monaghan**, Group Chief Digital Information Officer, University Hospitals of Leicester NHS Trust and University Hospitals of Northamptonshire, UK
- **Mr. Pedro Viera Dos Santos**, EUPSF Vice-President, Medtronic (Portugal)

10:30

COFFEE BREAK

11:00

BUTTERFLY IMPACT AWARD 2024

Small Actions, Big Changes in Patient Safety

Moderator: Mrs. Penilla Gunther, President of European Patient Safety Foundation (Sweden)

Nominee #1: The European Researchers' Network Working on Second Victims: The ERNST Consortium (COST Action 19113)

Speaker: Prof. José Joaquín Mira, Miguel Hernández University of Elche (Spain)

Nominee #2: Eliminating thirst and dehydration before surgery and procedural sedation

Speakers: Dr. Anne Rüggeberg, Dr. Eike Nickel - Helios Klinikum Emil von Behring (Germany)

Nominee #3: Effective communication and patient safety among nurses in perioperative settings: a best practice implementation project

Speakers: Mrs. Doina Carmen Mazilu, Mrs. Viorica Nedelcu, The Order of Nurses, Midwives and Medical Assistants in Romania – OAMGMAMR (Romania)

11:30

TRAINING AND SIMULATION

Using innovative technology to empower caregivers and patients to improve patient safety and outcomes

- ✓ Improvements, but also the additional risks that technology used for training purposes can bring in terms of patient safety and outcomes
- ✓ Barriers and enablers to the use of technology (simulation equipment and software, video platform, virtual reality) in HCP training programmes or patient preparation procedures
- ✓ Steps that need to be taken at each level (policy, hospital administration, health professional, etc.) to move forward and optimise the use of technology (incentives, precautions, conditions of implementation)

Moderator: **Ms. Kira Tosberg**, EUPSF Board Member, German Coalition for Patient Safety (APS)

Speaker: **Mrs. Monica García Bergón**, Head of Health Risk Management, Relyens (Spain)*

*with PPT presentation

Panel discussion:

- **Dr. Carolina Mudarra Reche**, Hospital Universitario 12 Octubre, Madrid (Spain)

- **Dr. José Ferrer Costa**, Badalona Serveis Assistencials (Spain)
- **Dr. Juan Antonio Marques**, Hospital Universitario y Deptº de salud de San Juan-Alicante (Spain)
- **Dr. Pedro Cartaxo Cintra**; Executive Member of the Society for Simulation in Europe (SESAM); CCRN, Hospital Clínic de Barcelona (Spain)
- **Dr. Jennifer Knäpper**, Head of Strategic Accounts, Relyens (Spain)

12:45

LUNCH BREAK

13:45

MEDICATION SAFETY

Reducing medication errors with digital management and support systems

- ✓ Improvements in medication safety and potential new risks introduced by digital management systems
- ✓ Barriers and facilitators for adopting digital support systems
- ✓ Policies, management strategies, and training required for effective implementation of digital medication management systems

Moderator: **Dr. Rob Neeter**, EUPSF Individual Affiliate (The Netherlands)

Panel discussion:

- **Dr. María Cruz Martín Delgado**, President of The Fundación Por La Investigación Docencia E Innovación En Seguridad Del Paciente – FIDISP, Hospital Universitario 12 Octubre, Madrid (Spain)
- **Prof. Arvid Haugen**, Haukeland University Hospital, Bergen (Norway)
- **Mr. Andoni Lorenzo Garmendia**, Foro Español de Pacientes (Spain)
- **Ms. Eleonora Varntoumian**, European Health Management Association – EHMA, (Belgium)
- **Mr. Jose Luis Gomez**, EUPSF Board Member, Becton Dickinson (Spain)

14:45

TELEMEDICINE

Advancing patient safety through Telemedicine

- ✓ Telemedicine's safety improvements and potential risks in patient care
- ✓ Adoption barriers and facilitators for telemedicine use
- ✓ Policies, management strategies, and professional training needed for telemedicine

Moderator: **Dr. Fernando S. Cassinello**, Hospital Universitario Nuestra Señora de Candelaria, Santa Cruz de Tenerife (Spain)

Panel discussion:

- **Dr. Michael Wagner**, EUPSF Board Member, Medical University Vienna (Austria)
- **Mrs. Viktória Ďurašová**, Hospital F.D. Roosevelta Banska Bystrica (Slovakia)
- **Mr. Ignacio Boj Albarracin**, FIDISP; MBE Legal (Spain)
- **Mrs. Nuria Gil Mayo**, Philips (Spain)
- **Dr. Eduardo E. Arteaga-Bracho**, Doccla (Spain)
- **Mrs. Ana Maria Alvarez Pagola**, Asociacion Diabetes Madrid – ADM, International Diabetes Federation – IDF (Spain)

15:45

COFFEE BREAK

16:15

CONTINUITY OF CARE

Improving patient safety and outcomes in the continuity of care with the help of digital technologies based on AI-derived algorithms

- ✓ Detail and exemplify the Patient Safety benefits but also the additional risks the technology can bring in the continuity of care
- ✓ Identify the barriers, facilitators and cultural challenges that need to be overcome for the use of technology.
- ✓ Discuss the conditions for efficient implementation and safe use of the new technologies

Moderator: **Dr. Daniel Arnal**, Board Member of the Spanish Notification System for Safety in Anaesthesia and Resuscitation – SENSAR (Spain)*

**with PPT presentation*

Panel discussion:

- **Dr. Eske Kvanner Aasvang**, Copenhagen University (Denmark)
- **Dr. Oscar Díaz Cambronero**, IIS La Fe – Instituto de Investigación Sanitaria La Fe (Spain)
- **Mrs. Jolanta Bilinska**, World Patients Alliance (Poland)
- **Mrs. Stacey Orsat**, Masimo (Switzerland)

17:15

MOVING FORWARD

Achieving technological potential to improve patient safety and outcomes: Paving the way for the future

Moderator: **Mrs. Mirka Cikkelova**, General Secretary of European Patient Safety Foundation

Panel discussion:

- **Mrs. Penilla Gunther**, EUPSF President and founder of FOKUS Patient (Sweden)
- **Dr. Adriano Friganovic**, EUPSF Board Member and President of ESNO (Croatia)
- **Prof. José Joaquín Mira**, Sociedad Española de Calidad Asistencial – SECA (Spain)
- **Mr. Kristian Michnacs**, Senior Director Market Access EMEA, Edwards Lifesciences (Germany)

17:55

CLOSING AND THANK YOU

WORKSHOPS

Room: Aula Severo Ochoa

13:45 -15:45

WORKSHOP 1



Fighting Fatigue Together

Moderator: Mr. Alex Rawlings, Patient Safety Advocate, UK

13:30 – 14:00

Part I: Impact of Fatigue on healthcare professional's wellbeing and on patient safety

- ✓ Understand the Impact of Fatigue: Recognize how fatigue affects healthcare professionals and patient safety.
- ✓ Link Fatigue to Errors: Understand the connection between fatigue and the likelihood of errors and adverse events.

Speakers:

- **Dr. Nancy Redfern**, EUPSF Advisory Board Member, The Newcastle upon Tyne Hospitals NHS Foundation Trust (UK)
- **Dr. Emma Plunkett**, University Hospitals Birmingham NHS Foundation Trust (UK)

14:00 – 14:45

Part II: From national to European campaign

1. **Presentation of the European campaign and resources for a national campaign**
Speaker: **Mrs. Mirka Cikkelova**, EUPSF General Manager and coordinator of FFT campaign
2. **Development of a national strategy based on pre-developed tools and adapted to national needs and resources**
Speaker: **Mrs. Viorica Nedelcu**, Specialist in organizational development, OAMGMAMR Bucharest Branch (Romania)
3. **From strategy to action – experiences from Spanish national team about how to organise the work within the national teams: priorities, repartition of work, planning.**
Speakers : **Prof. Marta Macías**, Sociedad Española de Calidad Asistencial (SECA) & FFT national teams representatives (TBC)
4. **Open discussion and Q&A from the audience with the national campaign**

14:45 – 15:15

Part III: Expert advice and practical tips for better fatigue management

- ✓ Why we need sleep – clinical aspects of sleep and diseases affected by chronic sleep deprivation
- ✓ Expert advice and practical tips for better fatigue management

Speakers: **Prof. Pura Ballester Navarro**, FISABIO; Catholic University of Murcia (Spain)

15:15 – 15:30

Discussion & Conclusions

16:15 -17:00

Room: Aula Severo Ochoa

WORKSHOP 2

Collaborative patient safety initiatives: Mobilising stakeholders across Europe around electronic product information (ePi)

The workshop aims to engage patient safety stakeholders across Europe in a collaborative discussion on the future of electronic product information (ePi). By examining ongoing ePi initiatives, the session will explore how ePi can evolve into a more accessible, user-friendly, and patient-centric tool. The workshop also seeks to encourage the formation of a multi-stakeholder alliance to strengthen efforts in improving patient safety through digital solutions.

Objectives

- ✓ Lay the foundations of a suitable collaborative methodology for mobilising patient safety stakeholders across Europe around a key patient safety issue.
- ✓ Bring out the key elements of this methodology on the basis of a practical case: the ePi project.
- ✓ Encourage the creation and strengthening of a multi-stakeholder alliance around the ePi project.

Detailed programme

1. Welcome and Opening Remarks
2. Overview of the national ePi Pilot Project.
3. Advancing ePi Initiatives Across Europe: A Path Towards Accessible and Patient-Centric Information
4. Stakeholder Reaction
5. Interactive Q&A Session

Moderator: **Mr. Dipak Kalra**, President of the European Institute for Innovation through Health Data

Speakers :

- **Mr. Evinn Drusys**, ePi co-product Owner, Agencia Española de Medicamentos y Productos Sanitarios – AEMPS (Spain)
- **Dr. Rob Neeter**, EUPSF Individual Affiliate (The Netherlands)
- **Ms. Kira Tosberg**, EUPSF Board & German Coalition for Patient Safety – APS (Germany)
- **Mrs. Esther Trillo Gallo**, Primary Care Pharmacist at Dirección Asistencial Oeste in Madrid (Spain)
- **Mr. Mattias Hellström**, FOKUS Patient (Sweden)
- **Mrs. Hannie de Munnik**, Executive Director EUCAN Regulatory Affairs (The Netherlands)

WORKSHOPS

Room: Aula Teófilo Hernando

13:45 -14:45

WORKSHOP 3 – INNOVATION CHALLENGES



From Vision to Impact: The Challenges of Innovative Patient Safety Projects

This workshop will explore three innovative healthcare projects, all aiming to improve patient safety. Participants will engage in pitch-style presentations, followed by a Q&A session. The discussion will focus on the practical challenges and opportunities of these projects, exploring possible convergence in how they address these issues.

Objectives

- ✓ Explore the diverse challenges and opportunities in launching various types of healthcare innovations.
- ✓ Investigate both non-technological and technology-based approaches to healthcare innovation.
- ✓ Identify key factors that influence the success of innovative healthcare projects.

Moderator : **Mr. Stéphane Boulanger**, European Patient Safety Foundation (Belgium)

Speakers :

- **TBC, BUTTERFLY IMPACT AWARD WINNER**
- **Dr. Eske Kvanner Aasvang**, Ward 24/7 (Denmark)
- **Ms. Eva Gubern**, Predictheon (Spain)

14:45 -15:45

Room: Aula Teófilo Hernando

WORKSHOP 4 – IMPLEMENTATION CHALLENGES

From Vision to Impact: How to get the full potential of a technology to improve patient safety?

This workshop will explore the gap between the promising potential of healthcare innovations and the challenges of implementing them effectively in real-world settings. Participants will examine the importance of involving healthcare professionals in decision-making and learn strategies to manage implementation as a complex, organisation-wide project. By addressing these challenges, the workshop aims to support sustainable improvements in patient safety.

Objectives

- ✓ Deconstruct the illusion of easy solutions.
- ✓ Taking full advantage of the involvement of healthcare professionals in the decision-making process.
- ✓ Anticipating and managing the implementation as a specific and challenging project for the organisation.

Moderator : Mr. Stéphane Boulanger, European Patient Safety Foundation (Belgium)

Speakers :

- **William Monaghan**, Executive Chief Digital Information Officer, NHS Univeristy Hospitals of Leicester and University Hospitals of Northamptonshire (UK)
- **Dr. Martina Antošová**, HealthHub (Slovakia)
- **Mrs. Ana Maria Alvarez Pagola**, International Diabetes Federation – IDF (Spain)
- **Mr. Pedro Viera Dos Santos**, EUPSF Vice-President, Medtronic (Portugal)

16:15 -17:00

WORKSHOP 5 – NURSES, INNOVATION AND PATIENT SAFETY

Nurses Advancing Innovation for Enhanced Patient Safety Across Europe

The workshop aims to gather insights from nurses and representative of nurses organisations on the resources needed to foster innovation in patient safety, encourage collaboration among peers across Europe, and identify how to better support nurses in leading innovative safety improvements within their work environments.

Objectives

- ✓ Gain insight from nurses on what kind of resources/support they need to promote innovation in patient safety in their working environment.
- ✓ Encourage collaboration among peers across Europe, building a network to strengthen safety efforts.
- ✓ Complementary to the action of existing supporting organisations, shape future initiatives by identifying how nurses can be better supported to promote innovation for improving patient safety in their working environment.

Potential participants

Nurses, Midwives, Specialised Nurses, Representatives of nurse organisations from across Europe

Moderator : Dr. Adriano Friganovic, President of European Specialist Nurses Organisation - ESNO (Croatia)

Speakers :

- **Prof. Marta Macías**, Sociedad Española de Calidad Asistencial – SECA (Spain)
- **Mrs. Doina Carmen Mazilu**, President of Bucharest Branch of the Order of Nurses, Midwives and Medical Assistants in Romania (OAMGMAMR) (Romania)
- **Mrs. Panagiota Tsikala**, EUPSF Individual Affiliate, ESNO Junior Policy Officer (Austria)
- **Dr. Roberto Guerrero-Menéndez**, Research Institute of the General Council of Nurses in Spain (Spain)